

Kurzweil 3000 for Windows Version 10

Network FAQ

1. *What is the Kurzweil 3000™ Network Edition?*

The Kurzweil 3000 Network edition is a software application comprised of a Network Engine component and a Client component.

The Kurzweil 3000 Network Engine stores the settings, preferences, and activity information for all Kurzweil 3000 users and can be installed on any computer running Windows® 2000, Windows® 2003 Server, or Windows® XP that meets the minimum Kurzweil 3000 system requirements.

The Kurzweil 3000 Client can be installed on any computer with Windows 98 SE, Windows ME, Windows 2000, Windows 2003, or Windows XP, Home or Professional operating systems that meets the minimum Kurzweil 3000 system requirements.

2. *What is the Kurzweil 3000 Network Administrator?*

The Kurzweil 3000 Network Administrator is the program used to configure the Kurzweil 3000 Network Engine. The Administrator is used to perform maintenance tasks such as changing Network Engine options, adding or deleting user accounts, adding or removing licenses, sending messages, disconnecting users, etc. The Administrator can be installed on any supported computer separately from the Kurzweil 3000 Network Engine software and then remotely perform a variety of Administrator tasks (Remote Administrator). This allows the Network Engine to be installed on a computer in a secure area with limited access. The Kurzweil 3000 Network Engine, once installed, is always running regardless of whether the Administrator is running or not.

3. *How does Kurzweil 3000 Network licensing work?*

The Network edition of Kurzweil 3000 provides customers with licenses that “float” on the network—instead of tying those licenses to specific computers. Customers buy a certain number of Kurzweil 3000 licenses and those licenses are accessible from any computer on the network where Kurzweil 3000 is installed. Kurzweil 3000 Network limits the number of licenses in use at any given time to the number of licenses purchased.

4. *Will Kurzweil 3000 Network run on both LANs and WANs?*

Kurzweil 3000 Network can run on both LANs and WANs using TCP/IP network protocol only. The general rule of thumb is that the Network Engine’s TCP/IP address must resolve from the intended Client machine. If the Network Engine’s IP address responds to a TCP/IP “ping” request from the Client, Kurzweil 3000 should be able to run on the network. However, due to the wide variety of network configurations, there could be issues related to WAN Connectivity that Kurzweil Educational Systems will be unable to troubleshoot and resolve successfully.

5. *Will Kurzweil 3000 Network run on a Novell Network?*

Yes, but not on a Novell Server. For more information, see responses to questions #1 and #7.

6. *Does the machine hosting the Kurzweil 3000 Network Engine need a static IP address?*

Yes, but the Client does not.

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7. Does the Kurzweil 3000 Network Engine machine need to be a server?

No. The Kurzweil 3000 Network Engine can run on any machine with one of the following operating systems: Windows 2000 Pro, Windows 2000 Server, Windows 2000 ADV Server, Windows XP Home or Pro, or Windows 2003 Server. The machine must also meet the minimum published hardware requirements for Kurzweil 3000.

8. Does the Microsoft Client/File and Print Sharing need to be installed/enabled?

Yes, but only on Windows 98 SE Client machines, if you wish to use the Universal Library. Otherwise, only TCP/IP needs to be installed.

9. How are Network licenses distributed?

The Network Licenses are distributed on 2 forms of license media – USB License Key or Floppy Disk and are included in the Network software package. The customer can specify which license media choice at time of order. If no choice is made, the Floppy Disk will be sent.

The USB License Key or Floppy disk contains the number of licenses purchased for any particular product type(s) - Professional Color, Professional Black and White, and LearnStation. Customers use the license media to install the licenses on the Kurzweil 3000 Network Engine.

10. What client installation options are available?

There are three options for installing the client software:

- 1) Install on a computer by computer basis – install Kurzweil 3000 on each client machine individually using an install wizard.
- 2) Install using silent installation either local or remote – install Kurzweil 3000 locally on each client machine using the command line rather than the install wizard or install Kurzweil 3000 remotely to client computers across the network from a central network location.
- 3) Install using "ghosting/imaging" – install the Kurzweil 3000 client software on one computer and then copy the contents of that computer's hard drive to other computers on the network.

11. Is there an option which allows the user to login and select which product type they want to use for that session?

Yes, there is a login option that allows users to select which product type (Professional Color, Professional Black and White, LearnStation) to run on their client system when they login. Therefore, if they know they won't be using any of the scanning features, they can run a LearnStation rather than tying up a Professional license, resulting in more effective use of Kurzweil 3000 licenses. Note: This option is disabled by default as many schools prefer to control which machines can use which product types.

12. Is there a way to add usernames from a list in an electronic file?

Yes, add the file with the list of new users in the Add New Users dialog. The file must be an ASCII Text file with one name per line.

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13. *Can I have a Kurzweil 3000 Standalone and a Network client on the same system?*

No, you can only have one or the other on a single machine.

14. *Can I use different versions of Kurzweil 3000 Network Engine & Client together?*

No, you must use the same versions of Kurzweil 3000 Network Engine & Client together.

15. *Can I have different versions of Kurzweil 3000 running on the same network?*

Yes, but not on the same machine and only one version of Kurzweil 3000 Client or Network Engine can be on a single system. The two versions will basically ignore each other. For example, Version 9 Clients will only talk to a Version 9 Network Server and Version 10 Clients will only talk to a Version 10 Network Engine.

16. *What is License-to-Go?*

License-to-Go™ provides an easy way for network users to access Kurzweil 3000 without being physically connected to the network. Schools can grant licenses "to go" to any computer, enabling usage of Kurzweil 3000 on that computer in or out of the classroom--whether at the library, resource room or even at home. Teachers or IT administrators can control the usage of the license by specifying the length of time that the license remains valid.

A license can be issued for up to one year. The license term options are Hours (1 to 23 hours), Day (1 to 6 days), Week (1 to 4 weeks) or Month (1 to 12 months). When a license is granted to the Client machine, the Network Engine machine has one less license available for access.

To activate License-to-Go initially, the computer must be physically connected to the network. For computers that cannot be connected to the network in order to activate License-to-Go, there is **Remote License-to-Go** which generates a code based on the computer a student is using. The code can be entered manually or emailed to the student to grant a license of a specific product for a specific period of time. For Remote License-to-Go, there is a Remote Client CD that a student must take home to install Kurzweil 3000. Schools are allowed to make additional copies of the Remote Client CD.

In the Kurzweil 3000 Administrator, there is a License-to-Go status option that tracks who has checked out licenses, when they checked out the license and when the license expires. When the license expires, the Client can no longer use the license since the Network Engine has automatically regained the license. Users can also check in their licenses at any time prior to its expiration.

17. *Can the Kurzweil 3000 Network broadcast Feature Locks to the Clients?*

Yes. Through using the Network Administrator, a teacher or administrator has the ability to disable, enable or leaves "as is" selected Kurzweil 3000 features on multiple client computers.

18. *What is the Kurzweil 3000 Activity Database?*

Kurzweil 3000 Network includes a database in MS-JET format that can be used to produce reports about student interaction with Kurzweil 3000. Activities such as definition, synonym, and syllable lookups, changes to reading speed, and spell check errors can be monitored. This information can also be incorporated into form letters that can then be used to send weekly

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progress reports to parents. In addition to the reports included with Kurzweil 3000, custom reports can also be written using products such as MS Access or Excel.

Note: This feature cannot be used from the Remote Administrator. For more on the Remote Administrator, see Question #2.

19. What is the Universal Library?

The Kurzweil 3000 Universal Library is a folder that enables users to store documents on the network that multiple users can share. It is installed separately from the Kurzweil 3000 software and is an ideal method for distributing test or classroom material. Also, students can store their own documents in the Universal Library and then have access to them from any computer on the network. It is recommended that the Universal Library be installed on the same computer as the Kurzweil 3000 Network Engine, but this is not required. If the Universal Library is installed on the Server, each Client must be configured to access it.

Note: File and Print Sharing need to be enabled in order to use the Universal Library from a Client that is running Windows 98, or to host the Universal Library on a Windows 98 machine (not recommended).

20. Are there any file size guidelines for scanned documents (e.g., Color vs. B&W, 1 page = what size file?)?

This varies greatly depending on the ratio of text to images on the page, but for a B&W page the typical file size might be around 150KB and for a Color page around 500KB.

Note: A good recommendation for scanning and saving a book is to split it into multiple files containing different chapters (i.e. Create a folder called "Book Name", then create separate files called "Book Name Chapter 1-3", "Book Name Chapter 4-6", etc.).

21. How do Network users register Kurzweil 3000?

Network customers should register the product online through the Kurzweil Educational Systems website or by phone. There will be a prompt to do this when the product is installed. Customers do not have to register each client that is installed.

22. Does Kurzweil 3000 for Macintosh Network work with Kurzweil 3000 for Windows Network?

No it does not. Kurzweil 3000 for Macintosh Network and Kurzweil 3000 for Windows Network basically ignore each other. Kurzweil 3000 for Macintosh clients cannot connect to Kurzweil 3000 for Windows Network Engines, nor can Kurzweil 3000 for Windows clients connect to Kurzweil 3000 for Macintosh servers.

As always, .KES files are still compatible between Macintosh and Windows versions of Kurzweil 3000.